

Title

Prosumer pattern

Problem

In fulfilling services, personal or business-wise, generic patterns seem to occur. Since services are one of the most common transactions, it would be valuable to have a generic answer for this.

Intended result:

- DEMO Construction Model(s) (OCD, TPT) for services, which is/are valid for different types of services (somatic and mental healthcare, lawyer, business and IT-consultancy, personal care etc): in many such services, the service-provider cannot successfully deliver her result without an active collaboration to be delivered by the actor who acts as the initiating client as well as in the role of executor of collaborative acts such as providing information, timely showing up for treatments or meetings, allowing the service provider to touch and manipulate or even open and enter their body, taking medicines, following up on advice, etc.
- design considerations: why these examples chosen, (NB: in health care (cure) the so-called extended arm ("verlengde arm") construction is used! A lawyer may need to speak on behalf of his client and the client has to deliver on the promise to shut up in a trial). How do they differ, what issues might occur in implementation, to what extent dependent on organizational / technological implementation, ...

Scope of Interest

1. choose service type(s): (mental) health, business services, lawyer etc
2. The service of the service-provider to the client and the collaboration to be delivered by the service receiver,

sometimes including obtaining services or products needed, such as help ('mantelzorg'), support (transportation), medicine (pharmacist), documents (notary), etc. from others.

3. out of scope: ???

Progress

- content lead (contact) - preferable product owner: xxx
- who is elaborating this? names of students, professionals etc